

Quality Management Systems (QMS)

2 Day Workshop

Overview:

Quality Management System (QMS) has been specifically developed to assist individuals responsible for the development implementation and maintenance of an organisation's Quality Management System (QMS) and those supporting the QMS leader and driving the implementation, maintenance and on-going evolution of the system,. It provides participants with the knowledge and skills required to develop a QMS capable of achieving customer satisfaction, continuous improvement of the business and helping manage business risk.

Workshop Objectives & Content:

- Understand the importance of Total Quality Management [TQM] & Quality Management System [QMS] Hierarchy
- Identify the key components and benefits of a Quality Management System & 8 Quality Management Principles
- Describe the factors that cause quality management systems to fail – FMEA [Failure Mode & Effects Analysis]
- Understand the different ways that you as an employee can affect / effect quality – Self Assessment – Checklist
- Develop a quality-centered approach to your role, responsibility and key result areas
- Identify the role of the quality management system in product / service excellence – EFQM Excellence Model – ISO 9001 – CMMI [Capability Maturity Model Integrated]
- Identify the interdependencies within your organization required to make QMS function – Malcolm Baldrige Criteria For Performance Excellence
- Continual Improvement Of QMS & Beyond: Introduction W.R.T 5S, Kaizen, BPR, Six Sigma & Lean Methodologies

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Other Details:

- Payment to be made within 15 days from the date of the invoice.
- All payments must be made by cheque/online transfer etc., drawn in favour of Sieger Training India. Sieger will charge on INR basis only.
- Overseas clients will have to take care of all the training materials directly as briefed by Sieger Training. However, Sieger can procure some (which can be transited) not all, on behalf of the client but any additional charges for custom clearance must be taken care by client only.
- Facilitators Travel, accommodation & Food must be taken care by the client (wherever necessary)
- Clients will have to arrange LCD, Speakers, Mike on their own.
- Cancellation of confirmed programmes shall be intimated one week in advance else 50% of the total charges shall be applicable.
- Client will recognize the intellectual property rights of Sieger Training and such materials are not to be copied without prior written approval of Sieger Training.
- Take all responsible steps to hold all Sieger Training copyrighted materials confidential to Client.
- Guarantee that no training will be conducted using Sieger Training concepts or material is carried out for employees of Client and Client shall not use Sieger Trainer's without the knowledge of Sieger Training Consultants (P) Limited.
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- Treat this agreement as confidential and not divulge its contents to third parties;
- Inform Sieger Training of any internal procedures for the payment of invoices.